



Delaware Senior Farmers' Market Nutrition Program

-Instructions to Participants, Including Rights & Responsibilities-

Welcome to Delaware's Senior Farmers' Market Nutrition Program (SFMNP). The purpose of the program is to provide you with access to fresh, locally grown fruits, vegetables, herbs, and honey, and to promote the usage of Delaware's farmers' markets and on-farm markets.

There are just a few simple things that you need to know about using your SFMNP card:

- ✓ Your Senior Farmers Market Nutrition Program card provides \$50 to use at approved farmers' markets and on-farm markets to buy fresh produce grown by local farmers.
- ✓ This packet contains a list of farmers markets and on-farm markets where you can shop. It also has a detailed list of the local fruits, vegetables, cut herbs, and honey products you can buy with your SFMNP card.
- ✓ Your card contains a printed QR code that will be scanned by authorized farmers using a mobile application. The card is also protected by a 4-digit PIN, which is your birth year (all four digits). If you'd like, you may change your PIN at shopper.soliportal.com.
- ✓ To make a purchase, show your card to an authorized farmer and let them scan the QR code on it. You will be able to review the purchase details and confirm the transaction by entering your 4-digit PIN on the farmer's mobile device.
- ✓ Use your card between June 1, 2023, and October 31, 2023.

Enjoy! If you have questions about how to use your SFMNP card please contact the Delaware Department of Agriculture by phone at: 302-698-4625 or by email at kathy.jackson@delaware.gov

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Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. **mail:**
U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410; or
2. **fax:**
(833) 256-1665 or (202) 690-7442; or
3. **email:**
Program.Intake@usda.gov

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