



Delaware Senior Farmers Market Nutrition Program

-Instructions to Participants, Including Rights & Responsibilities-

Welcome to Delaware's Senior Farmers' Market Nutrition Program (SFMNP). The purpose of the program is to provide you with access to fresh, locally grown fruits, vegetables, herbs, and honey, and to promote the usage of Delaware's farmers' markets and on-farm markets.

There are just a few simple things that you need to know about using your SFMNP card:

- ✓ Your Senior Farmers Market Nutrition Program card provides \$50 to use at approved farmers' markets and on-farm markets to buy fresh produce grown by local farmers.
- ✓ This packet contains a list of farmers markets and on-farm markets where you can shop. It also has a detailed list of the local fruits, vegetables, cut herbs, and honey products you can buy with your SFMNP card.
- ✓ Your card contains a printed QR code that will be scanned by authorized farmers using a mobile application. **The card is also protected by a 4-digit PIN, which is your birth year (all four digits).** If you'd like, you may change your PIN at shopper.soliportal.com.
- ✓ To make a purchase, show your card to an authorized farmer and let them scan the QR code on it. You will be able to review the purchase details and confirm the transaction by entering your 4-digit PIN on the farmer's mobile device.
- ✓ Use your card between June 1, 2026, and November 30, 2026.

Complaint Procedure: If you have a complaint with a participating farmer, please contact the Program Administrator at 302-698-4625 or by email at kathy.jackson@delaware.gov with the farmer's name, location, and the details of the complaint. A follow-up will be conducted by the Program Administrator to the participant once the issue has been resolved.

Enjoy! If you have questions about how to use your SFMNP card, please contact the Delaware Department of Agriculture by phone at: 302-698-4625 or call the SoliMarket Help Line at 214-256-3083.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the State or local Agency that administers the program or contact USDA through the Telecommunications Relay Service at 711 (voice and TTY). Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [How to File a Program Discrimination Complaint](#) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Mail Stop 9410, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

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